### IMPORTANT INFORMATION:

#### **2025 Medicare Star Ratings**

American Health Advantage of Indiana - H9690





For 2025, American Health Advantage of Indiana - H9690 received the following Star Ratings from Medicare:

Overall Star Rating: Plan too new to be measured Plan too new to be measured



Every year, Medicare evaluates plans based on a 5-star rating system.

# **Why Star Ratings Are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or staved with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

**★★★★★** EXCELLENT

★★★★ ABOVE AVERAGE

★★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆ POOR

#### **Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare

## Questions about this plan?

Contact American Health Advantage of Indiana 7 days a week from 8:00 a.m. to 8:00 p.m. at 1-844-657-0447 (toll-free) or TTY users call 1-833-312-0046, from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Central Time. Current members please call 1-844-657-0447 (toll-free) or TTY users call 1-833-312-0046.

American Health Plan of Indiana, Inc., doing business as American Health Advantage of Indiana is a Health Maintenance Organization Institutional Special Needs Plan (HMO I-SNP) with a Medicare Contract. Enrollment in American Health Advantage of Indiana depends on contract renewal.

<sup>\*</sup>Some plans do not have enough data to rate performance.